SAM BAKER

EMPLOYMENT

- June 2021 - Present
Apple Pay (Wallet, Payments & Commerce): Merchant Solutions (Technical Specialist)
Internship - London

  Technical support for merchants looking to integrate, or are in the process of integrating Apple Pay in-app or on the web. In addition, I have built several web-based tools to improve the efficiency of the merchant outreach team and automated the internal auditing process.

- June 2019 - Nov 2019
Apple Pay (Quality Assurance Engineer)
Internship - London

  Hands on experience with Apple Pay's E2E manual testing team, testing compatibility between builds, UI inconsistencies, functional errors and network issues. In addition, I worked with the automation team to triage failed automated tests, write new test suites and utilised the internal automation framework to create and deploy multiple tools that served to improve the workflow of the manual testing team.

- January 2017 - Present
Apple Retail: Technical Specialist, Genius
White City, London

  Software and hardware troubleshooting of Apple products, including iPhone, iPad, Apple Watch and Mac. Officially certified technician on all Apple hardware from 2012 to present.

- June 2016 - January 2017
Dyson Demo: Expert
Oxford Street, London

- March 2016 - June 2016
Stormfront (Apple Authorised Retailer) Sales, Training & Repairs
Wimbledon, London

- March 2014 - August 2015
The Maze: Sound Consultant, Website Designer
Rio de Janeiro, Brazil

  After relocating to Rio de Janeiro in March 2014, I assisted the owner of a jazz venue with his venues' live sound, in addition to rebuilding his website and installing a video editing suite that he would later rent out to local filmmakers.

- November 2011 - August 2013
Apple Retail: Family Room Specialist
Covent Garden, London

CONTACT INFORMATION

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SKILL SET

JavaScript
jQuery
HTML, CSS
Bootstrap
Python
Django
Flask
Visual Basic for Applications
Adobe Photoshop

EDUCATION

August 2020 - August 2021
Full Stack Web Development
Code Institute
Grade: **Distinction**

June - July 2019
Python Introduction & Intermediate
City Lit, London

April 2014
Portuguese Introduction: Language Course
Casa do Caminho, Rio de Janeiro

January 2013
TEFL 3-day certification
Kingston University, London

September 2010 - July 2013
Music Technology BMus
Kingston University, London

September 2008 - July 2010
Music Technology BTEC
Wiltshire College Salisbury